

Notification of Disputed Transaction (ATM/Share Draft/Telephone Transfers)

Member Number: _____ Name: _____

Transaction Date: _____ Amount you are disputing: _____

For ATM withdrawal, ATM Deposit, or Point of Sale transaction please only complete **Section A**. If you are disputing a check that cleared your account please only complete **Section B**. To dispute a telephone initiated transfer, please complete **Section C** only.

Section A

ATM and Pin Based POS Transactions only: (Please attach a copy of your receipt.)

Card Number: _____ ATM/Name of Merchant: _____

Type of Error: No cash received Partial amount dispensed Unauthorized Transaction

If partial amount was dispensed, how much was received? _____

Single Transaction Multiple Transactions (Please Provide details on next page)

Additional Information _____

Section B

Complete this section for Share Draft Transactions only:

Check Number: _____

Type of Error (select only one): Encoding Error Unrecognized check number Cleared twice

For encoding errors, what dollar amount was the check written for? _____

If the check cleared twice, what was the original date the check cleared? _____

Additional Information _____

Section C

Briefly describe the telephone initiated transfer you are disputing:

Member Signature: _____

Date: _____

